

## **Upgrading Your Legacy Sensor Firmware**

- 1. Connect the Delsys Base Station to the PC.
- 2. Download the "Delsys Software Update Tool" from <a href="https://www.delsys.com/">https://www.delsys.com/</a>. Please go to Support>Software Downloads, and scroll to find the "Delsys Software Update Tool". Install the software to your computer.
- 3. Open the Delsys Software Update Tool.
- 4. Click the "Pair/Query sensor..." button in the Software Update Tool.

Connect any Delsys	.2.0 s hard	ware to the PC to determine if a firmware	update	- is require	d.	X
EMGworks Trigno Base Station Reset Base Flash Memory Trigno Sensors	0 0 0	Installed version 4.7.1 Serial: SP-W02C-1039 (BID-2131) Manufacuture date: Friday, April 13, 2018 Firmware: MA2909-BE1503-DS0801-US2004-DA0900 Ready to pair. Note: Bluetooth compatible sensors must be updated via our Firmware Update app on the Google Play store	<	Pair/Query :	sensor	
<u>User Guide (MAN-029)</u> El	MGworks I	jcense Key: 56H4-5L4R-M3ZC-HUEC-UYEF-2LN8-CBZE-	L7JT			



5. The following prompt will appear. Remove a legacy sensor from the base station and press its button to turn it on. Wait a few seconds, then hold the sensor's button down until the prompt disappears.

Review a summary of the u	pdates app	blied in this session	N	eed to downgr
EMGworks	0	Installed version 4	7.1	
Trigno Base Station	0	Serial: SP-W02C-1 Manufacuture date Firmware: MA2909 Waiting for sense	039 (BID-2131) 5: Friday, April 13, 2018 	-
Trigno Sensors	0	1	Remove the sensor from the charging station and press the sensor button to power it on.	ensor
		2	Press and hold the sensor button until this message disappears.	

6. The sensor's info will now be displayed. If there is a *Caution* triangle in the "Trigno Sensors" section, an update is required. Click "Update Sensor".

Delsys Software Update Tool v1.7.2.0     Connect any Delsys h	ardware to the PC to determine if a firmware upda	- □ × te is required.
Review a summary of the updat	es applied in this session	Need to downgrade?
EMGworks	Installed version 4.7.1	
Trigno Base Station Reset Base Flash Memory	Serial: SP-W02C-1039 (BID-2131) Manufacuture date: Friday, April 13, 2018 Firmware: MA2909-BE1503-DS0801-US2004-DA0900	
Trigno Sensors	SID-9260 Firmware 30-08 Type 0 Update required.	Update Sensor
	via our Firmware Update app on the Google Play store	Cancel
User Guide (MAN-029)		
	EMGworks License Key:	

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7. The following prompt will appear once more. This time, only hold the sensor's button down until the prompt disappears.

Review a summary of the u	odates apr	olied in this session		Need to downgr
EMGworks	۲	Installed version 4.7.1	r.	
Trigno Base Station Reset Base Flash Memory	0	Serial: SP-W02C-1033 Manufacture date: F Waiting for sensor	9 (BID-2131) irdav: Anril 13: 2018	
Trigno Sensors	Δ	1	Remove the sensor from the charging station and press the sensor button to power it on.	Sensor
		2	Press and hold the sensor button until this message disappears.	
		-		

Delsys Software Update Tool v1.7     Connect any Delsy	.2.0 s hardv	vare to the PC to determine if a firmware upda	- ate is require	d.	×
Review a summary of the u	pdates app	blied in this session	Nee	d to down	grade?
EMGworks	0	Installed version 4.7.1			
Trigno Base Station Reset Base Rash Memory	0	Serial: SP-W02C-1039 (BID-2131) Manufacuture date: Friday, April 13, 2018 Firmware: MA2909-BE1503-DS0801-US2004-DA0900			
Trigno Sensors	Δ	SID-9260 Firmware 30-08 Type 0 Update required.		Sensor	
		Note: Bluetooth compatible sensors must be updated via our Firmware Update app on the Google Play store			
Updating					
		EMGworks License Key:			



8. The sensor will now be updated to the most recent firmware version. Ensure that there is a green check mark in the Trigno Sensors section after this process is complete.

Connect any Delsy Review a summary of the u	s hardware to the PC to determine if a firm odates applied in this session	nware update is required. Need to downgrad
EMGworks	Installed version 4.7.1	
Trigno Base Station Reset Base Rash Memory	Serial: SP-W02C-1039 (BID-2131) Manufacuture date: Friday, April 13, 2018 Firmware: MA2909-BE1503-DS0801-US2004-D	0000A0
Trigno Sensors	SID-9260 Firmware 30-18 Type A Note: Bluetooth compatible sensors must be up via our Firmware Update app on the Google Pla	Pair/Query Sensor
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If you have any issues during this process, please contact Support at Delsys.



## **Downgrading Your Legacy Sensor Firmware**

- 1. Please refer to the "Delsys Trigno Sensor Firmware Guide" to determine the sensor firmware version needed for the EMGworks version installed.
- 2. Connect the Delsys Base Station to the PC.
- 3. Download the "Delsys Software Update Tool" from <a href="https://www.delsys.com/">https://www.delsys.com/</a>. Please go to Support>Software Downloads, and scroll to find the "Delsys Software Update Tool". Install the software to your computer.
- 4. Open the Delsys Software Update Tool.
- 5. Click the "Pair/Query sensor..." button in the Software Update Tool. Follow the onscreen instructions to pair the sensor.

Delsys Software Update Tool v1.7     Connect any Delsy	.2.0 <b>s hardv</b>	vare to the PC to determine if a firmware upo	date is requ	_ iired		×
Review a summary of the u	pdates app	olied in this session		Need t	to downg	rade?
EMGworks	0	Installed version 4.5.4				
Trigno Base Station Reset Base Flash Memory	Δ	Serial: SP-W02C-1039 (BID-2131) Manufacture date: Friday, April 13, 2018 Firmware: MA2906-BE1502-DS0801-US2003-DA0900			Upd	<u>ate</u>
Trigno Sensors	0	Ready to pair. Note: Bluetooth compatible sensors must be updated via our Firmware Update app on the Google Play store	Pair/Qu	iery se	ensor	>
User Guide (MAN-029)						
		EMGworks License Key:				



6. Click on "Need to downgrade?" at the top right.

Delsys Software Update Tool v1.7.	.2.0		3 <del></del>		×
Connect any Delsy Review a summary of the up	pdates app	vare to the PC to determine if a firmware upd	ate is require	<b>d</b> . <u>I to down</u> g	<u>rrade?</u>
EMGworks		Installed version 4.5.4			
Trigno Base Station Reset Base Flash Memory	1	Serial: SP-W02C-1039 (BID-2131) Manufacture date: Friday. April 13, 2018 Firmware: MA2906-BE1502-DS0801-US2003-DA0900	-	Upd	ate
Trigno Sensors	0	SID-28152 Firmware 30-18 Type 3	Pair/Query S	Sensor	
		Note: Bluetooth compatible sensors must be updated via our Firmware Update app on the Google Play store			
User Guide (MAN-029)					
		EMGworks License Key:			

7. With your required, predetermined firmware version in mind (refer to Step 1), select the appropriate EMGworks version from the drop down menu. Click on "Downgrade Sensor".

Delsys Software Update Tool v	.7.2.0			-		×
Connect any Del: Review a summary of the	sys hardware to the PC to det updates applied in this session	ermine if a firmwar	e update	is required	d. to downar	rade?
EMGworks	Installed version 4.5.4					
Trigno Base Station	Downgrade     Select downgrade option:	- 0	×		<u>Upda</u>	ate
Reset Base Flash Memory Trigno Sensors	EMGworks 4.5.4   MA2906-BE1502-DS EMGworks 4.3.2   MA2903-BE1500-DS EMGworks 4.3.2   MA2903-BE1500-DS	0801-US2003-DA0900	~	Pair/Query s	ensor	
	Current Base Firmware: MA2906-BE1502-DS0801-US2003-D	A0900 Downgrade	Base			
	Sensor Firmware: Pairto view	Downgrade	Sensor			
User Guide (MAN-029)						



8. The following prompt will appear once more. This time, only hold the sensor's button down until the prompt disappears.

<u>neview a summary of t</u>	Waiting for sensor	- N X	
EMGworks Trigno Base Station	1	Remove the sensor from the charging station and press the sensor button to power it on.	
Reset Base Flash Memory Trigno Sensors	2	Press and hold the sensor button until this message disappears.	Pair/Query Sensor
		Domidiano acusal	

9. Select ok on the "Confirm" window that pops up and follow the on-screen instructions to pair the sensor once more to the Tool. The sensor will immediately start downgrading.

Confirm		×
Current Sensor Info: S Downgrade to v30-16	ID-28152 Firmware ?	30-18 Type 3.
	ОК	Cancel





10. Once the sensor has finished downgrading, you may close out of the Software Update Tool.

If you have any issues during this process, please contact Support at Delsys.